

Keep Track of Journalism

Taking ideas from pitch to published



THE TEAM



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Math, CS, and Music



Nik Marda Math, CS, and Polisci



Jason Prince
Symbolic Systems



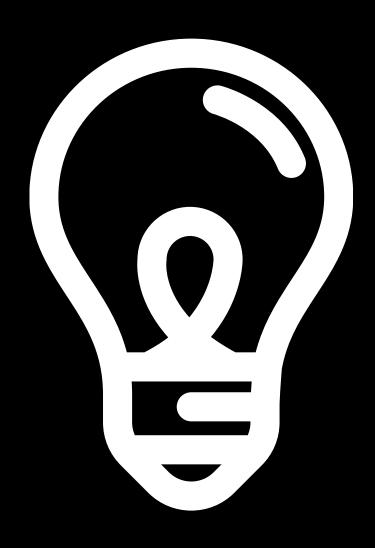
Will Yin

Math, CS, and Neuroscience

Idea Management:

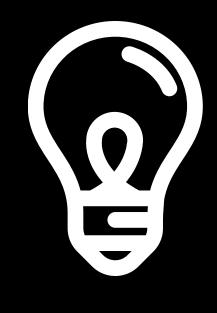
Focused on the Journalists

Trying to make sense of the process



INITIAL POV

We met Mark, who works on HCI research about understanding creative decisions. We were surprised to learn that he writes ideas down during the day and processes them en masse at night. It would be game-changing if we could find optimal times during the day to fully flesh them out.



Additional Needfinding (2)

"Can you tell me about how you research a lead?"

"How did you get the idea for your last published piece?"

> "Are there common bottlenecks while writing a piece?"

Heather W.

Experienced Reporter and Emmy-Winning TV producer

- Journalism is not a fine-tuned, organized process.
- Counterfeit drugs
 - Managing sources
 - Juggling stories



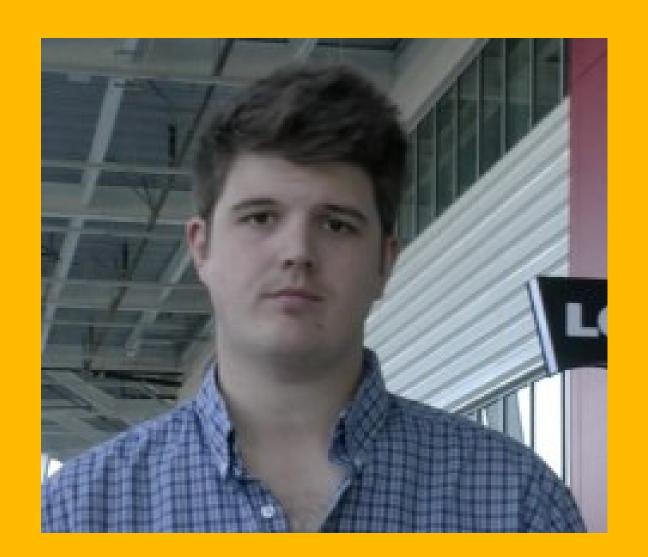




Dieter Kurtenbach

Experienced sports journalist with experience at several levels

- Interviewing the Warriors about their team culture
- Identifying key facts and figures (e.g. quotes, statistics)



Julia Ingram

Managing editor, Stanford Daily News

- Managed Newsroom during SCR event
- Newsroom moves fast
- Responsibility of final product goes to top people



River Grace

Science writer and musician

- Came up with a lyric for a song, but the phone rang
- Idea capture is difficult but crucial







Amateur political journalist, Stanford Daily News

- Panel on Russian foreign policy
- People write articles about what they're interested in







Revised POV #1

We met Heather, an experienced journalist and book writer. We were surprised to hear that she wanted more structure when dealing with longer-term projects. It would be gamechanging to provide a default template for capturing every piece of information.

Revised POV #2

We met Eddy, a goal-oriented researcher. We were surprised to hear that he had trouble managing leads for research projects, yet refused to rely on technical solutions (such as note-taking apps) to manage them. It would be game-changing to offer the benefits of organization that technology brings while ensuring that the user always feels in control of their own thought process.





Revised POV #3

We met Bill, who has decades of experience consulting companies about innovation and technological foresight. We were surprised to learn that companies often forget about projects that they've delegated teams to work on. It would be game-changing to give managers updates without adding stress to the employees' workflow

Heather's POV



How might we keep all the information for a story in one **unified** place?



Solution: Create a template

Heather's POV

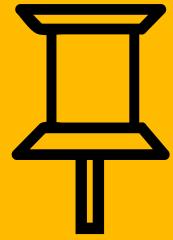


How might we keep all the information for a story in one unified place?



Solution: Create a template

How might we augment the **creative** process of writers using technology?



Solution: Have the story ideas come up **sequentially** for user processing

Eddy's POV



How might we help people take advantage of **pen-and-paper** methods?



Solution: Streamline the idea input process

Assumption: Reaching out is a bottleneck

We asked: "who should I talk

to next?"

- 3 responses



Assumption: Reaching out is a bottleneck

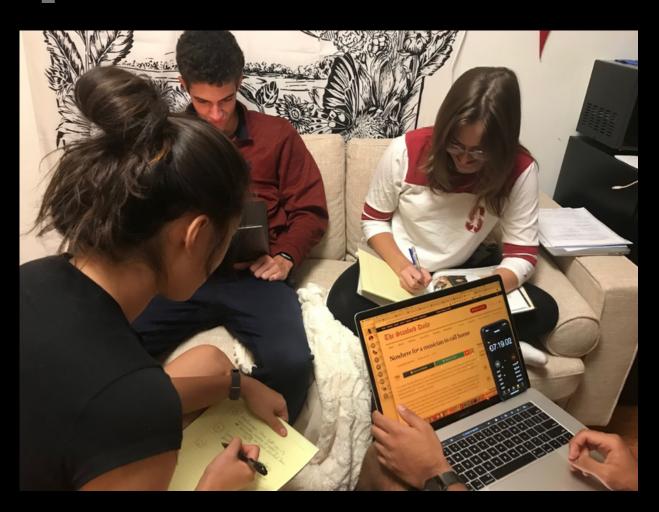
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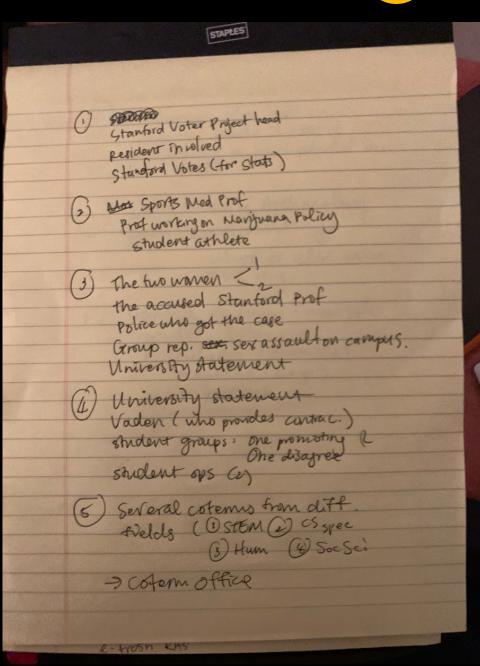
- 3 responses

45 seconds or less

Experience = speed







Assumption: Reaching out is a bottleneck

Takeaways:

- "We should make
 - new staffers do this"

- Very fast
- Headlines insufficient

Assumption: Reaching out is a bottleneck

Takeaways:

 "We should make new staffers do this"

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- Headlines insufficient

Trained early

- Ultimate discovery about finding people
- Key takeaway: more than a headline

Assumption: Take it one at a time



Gave two sets of questions

- 10 minute total

Assumption: Take it one at a time

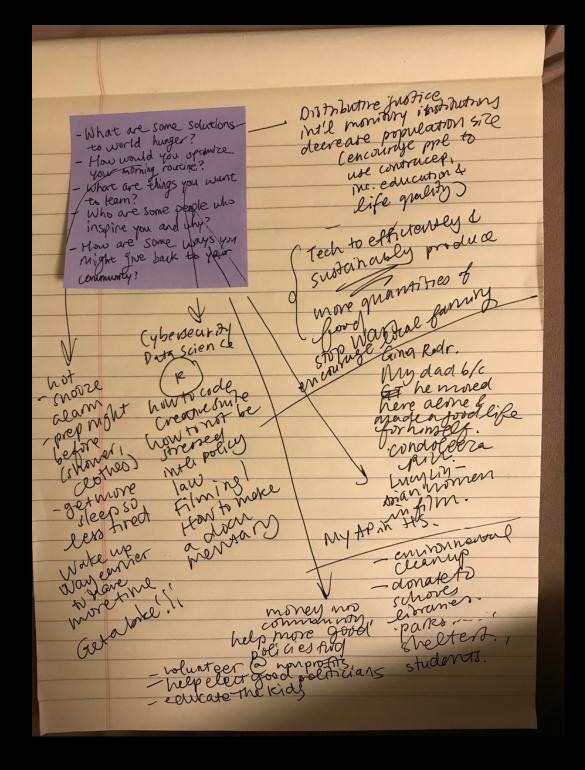


ets of questions

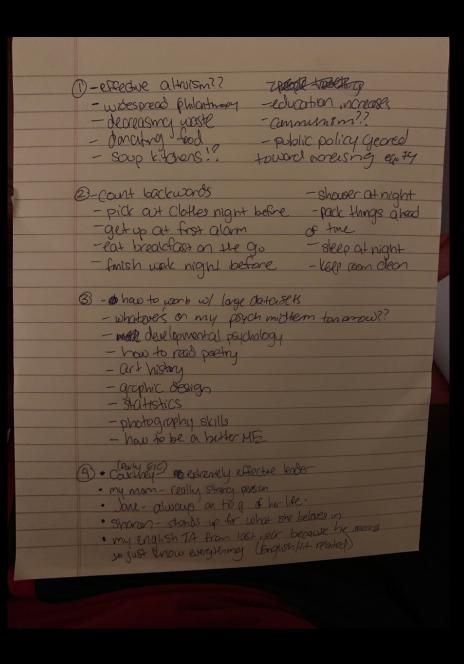
- 10 minute total

Quantity and quality

Lots of body language







Assumption: Take it one at a time

Takeaways:

- Visible and audible difference
- Different in every way

• Too much emotion?

Assumption: Take it one at a time

Takeaways:

- Visible and audible difference
- Different in every way

- More than what we expected
- Couldn't focus on one

Too much emotion?

- Journal one by one
- Cycling through?

Assumption: Ideas on the go

Get people putting down their ideas

- in writing, "Ideaman"



Assumption: Ideas on the go



Get people putting down their ideas

- in writing, "Ideaman"

Lots of ideas

Accessibility/Conversation style

Hello, Drake! Thanks for trying Cradle. Would you like to enter your first idea?

Why don't airplanes board the plane from the window seats inwards? Then no one would have to awkwardly hold up the line moving into the aisle while someone else squeezes in

Fantastic idea! Would you like to revisit this idea?

Sure!

Great! May you specify an approximate duration? Appropriate sample responses are: end of day, 1 week, 1 month, etc.

2 weeks

Assumption: Ideas on the go

Takeaways:

- Conversation sparked ideas
- Fun!



Conversation sparked
 Ideas weren't private

Assumption: Ideas on the go

Takeaways:

- Conversation sparked
 Ideas weren't private ideas
- Fun!
- Already, people polished ideas more
- Clusters

- Simple doesn't mean useless
- Now what?



Summary

Now what?

- Focusing topic
- POVs
- Assumptions:
- Getting excited

- Finding people is a bottleneck
- Work on one idea at a time
- Ideas at any time



Questions?

Thank you!